



all things real estate

**Nextaddress**

## Values and Ethics and Code of Conduct

### Values and Ethics

Next Address operates under the principles of integrity, transparency and affordability with the express purpose of transforming the customer real estate experience through smart technology.

Next Address, is passionate about reducing the real estate transactional costs through the use of technology ensuring there is more accurate information, greater transparency and control.

We aspire to

- empower people with an ethical cost effective, transparent easy platform to buy and sell property
- maximise technology to create efficiencies in the real estate sector
- to give back to community & shareholders

### OUR BRAND PROMISE

- To consistently deliver an affordable, ethical and transparent service, focused on positive outcomes for our customers, partners and shareholders
- A commitment to diversity, a creative, open and collaborative workplace where individuals can realise their potential and work with an organisation that aligns with their values.

To be part of Next Address approach these following principles must drive your every action.

- Always act in the best interest of our clients
- Value truth and accountability
- Relish and embrace change and technology
- Aspire to learn and grow
- Be self disciplined, reliable and motivated
- Seek personal and business assistance and support when needed

## Code of Conduct

Next Address Property Partners adhere to the following Code of Conduct as well as our own Values and Ethics Statement.

1. Hold the required professional qualifications, insurances and indemnities necessary to operate within your state or territory.
2. Have a strong and thorough knowledge and understanding and act in accordance with the relevant laws governing the real estate profession, including codes of conduct and the rules of professional associations.
3. Maintain and improve your knowledge, skills and qualifications over the course of their career.
4. Sales authorities are complex. Next Address Property Partners will always fully explain the Sales Authority to all vendors. This includes clearly outlining the commission payable, the marketing costs and the length of the sales authority agreement. Next Address Property Partners will always allow a vendor a cooling off period of 2 days if they change their mind about selling with Next Address.
5. Always act in the best interests of your client and in accordance with their instructions except where it would be unreasonable or improper to do so under law.
6. Act ethically, fairly and honestly when dealing with all parties.
7. Treat fellow real estate agents with respect and professional courtesy at all times.
8. Not use or disclose any confidential information obtained while acting on behalf of their client or dealing with a customer, except for information that member are required by law to disclose.
9. Endeavour to prevent or resolve disputes for the benefit of all parties.



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Next Address